
Critical Incident Response Policy



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Critical Incident Response Policy

A critical incident is 'a traumatic event, or the threat of such (within or outside Australia), which causes extreme stress, fear or injury'. A critical incident can include but are not limited to:

- A fatality, being near a fatality or an incident that is likely to affect a number of staff members and/or a student;
- Serious traffic accidents;
- Murder or suicide involving students/staff and their family members or close friends (or being a witness to);
- Physical or sexual assault;
- Injury or death of a colleague, carer or intimate friend;
- Fire, explosion, bomb threat;
- Chemical, radiation or bio-hazard spillage;
- Hold-up or attempted robbery;
- Threats of violence to staff/students;
- Major theft or vandalism;
- Threat of HIV infection;
- Storms/natural disasters;
- Acute illness (physical or mental); and/or
- Security incident.

In the event of a critical incident, you must inform AIWT as soon as practically possible by contacting studentservices@aiwt.edu.au or ring the **AIWT emergency number 0452 477 525**. AIWT offers free support and counselling services to all our students and the AIWT Student Services team will liaise and arrange support as soon as possible. Depending on the severity of the critical incident, AIWT may have to inform family members or next of kin of the incident. If applicable, AIWT will investigate or support the investigation of the incident as outlined in the critical incident policy and procedure.